

WPQ 47781 (2025)

Average Wait Times for Serious Fraud Office Customer Service Lines from 2020 - 2025

Date range	12 month average (minutes)
Sep 2020-Aug 2021	1.66
Sep 2021-Aug 2022	4.89
Sep 2022-Aug 2023	3.18
Sep 2023-Aug 2024	1.89
Sep 2024-Aug 2025	3.11