

33846 (2025) Tamatha Paul to the Minister of Housing: How many investigations into breaches of the Residential Tenancies Act have the Tenancy Compliance and Investigations Team undertaken in each year since 2017, broken down by whether the investigation was proactive, the result of a complaint, or triggered for some other reason?

Tenancy Services Response:

- Please refer to the table below.

Year	Complaint	Proactive	Grand Total
2017	444	68	512
2018	275	278	553
2019	442	1235	1677
2020	425	1405	1830
2021	289	1514	1803
2022	480	2477	2957
2023	638	1706	2344
2024	422	2912	3334
2025	144	1352	1496
Total	2951	12844	15795

Notes:

- The data set includes all cases received between 1 January 2017 and 30 June 2025 which have subsequently been closed or closed with compliance monitoring.
- This data comes from two sources: the current TCIT database called TIKa and two older Excel spreadsheets that were used from 2010 to present day.
- While we've used the same rules for both datasets, the older spreadsheet may contain inconsistencies because of how the data was initially captured.