

WPQ 10259 (2026) attachment

Department of Internal Affairs:

System	Purpose	Supplier	Contract Value	Date of commissioning
Co-Pilot • Chat • Premium • Studio	Productivity and knowledge support – typically used to draft and refine documents, find and summarise content. A small number of specialist users access Co-Pilot Studio for agent development.	Microsoft	Co-pilot chat is included within the Department's existing M365 licence. The Department's current spend on Co-pilot premium and Studio is \$85,000 per annum.	October 2024
NotebookLM	Smart knowledge base to support community operations staff.	Google	Nil – no cost	August 2025

System	Purpose	Contract value (GST excl)	Date of commissioning
REV	Speech to text transcription services, used to capture an initial text record of interviews held and to create captions for the Auckland hearing.	\$1,073.48	4 September 2024 - 4 August 2026
Claude AI	Subscription used to assist in the development of JavaScript code templates for the different types of graphs published online in the final RCOI report.	\$901.73	1 April 2025 - 31 March 2026

Fire and Emergency NZ:

System name	Supplier	Purpose	Contract value	Date of commissioning
Microsoft CoPilot	Microsoft	Nine personnel are trialling the effectiveness of Microsoft Copilot for office productivity.	\$419.80 per month	This work was initiated on 15 th of September 2025 and is continuing.
Snowflake	Snowflake Inc	Predictive Analytics, AI/ML 1. Business Continuity Planning - A programmatic approach using Gradient Boosting algorithms to fill in data gaps when information is missing or not collected. 2. A Proof of Concept (POC) for using AI to accelerate the development of an Incident Reporting Datamart on the Modern Data Platform (MDP) and an associated Semantic Model for natural language query.	Approximately US\$42,000 per annum for Snowflake based on Dec 2025 to Dec 2026 cost \$66,150 vendor costs for the POC	Not commissioned for AI but has AI capabilities. Started using Snowflake in March 2024.
Document AI	Snowflake Inc	AI/ML Automated classification and extraction of information from incoming documents (e.g., evacuation schemes). Integrated with Pega case-management platform to reduce manual data entry and processing time.	\$31,396 for Pega integration costs Estimate \$4000 per annum for Document AI itself	January 2025

System name	Supplier	Purpose	Contract value	Date of commissioning
Coalesce	Coalesce Automation, Inc	Predictive Analytics, AI/ML Enterprise data platform providing data warehousing, transformation (Coalesce), and analytics infrastructure. Underpins all data engineering, analytics, and AI/ML workloads across D&AD. Includes predictive analytics and decision-support capabilities.	Approximately \$57,250 per annum	Not commissioned for AI but has AI capabilities. Started using Snowflake in March 2024.
ESRI (ArcGIS / ArcGIS Online)	ESRI	Predictive Analytics Enterprise Geographic Information System supporting operational spatial analytics, incident mapping, resource positioning, and risk modelling.	Approximately \$540k per annum	Not commissioned for AI but has AI capabilities. Started using ESRI under Enterprise Agreement in 2011, but AI capabilities have been added more recently.
3PAI	3PAI	AI/ML, Agentic AI Vendor evaluation of 3PAI's AI-powered policy document management platform, assessed against an internal-build option using existing Azure/Claude API infrastructure. Tool uses NLP for policy search, summarisation, and version management.	\$50,000 for Vendor 3PAI POC	Evaluation only, no systems/tools/platforms have been procured. POC work started September 2025.

Lotto NZ:

AI Tool	Primary use
Microsoft Copilot (M365)	Productivity, summarisation, analysis
Genie (Internal)	Internal data & analytics use cases
Claude Code	AI-assisted code generation
Xray AI Test Generator (Jira)	Automated test case generation
Vercel V0	UI-to-code generation