**Written Parliamentary Question 30401 (2026).**

Health New Zealand's shorter stays in emergency department health target is showing progress nationally, with patients spending less time waiting in emergency departments.

| **2030 target: 95% of patients admitted, discharged, or transferred from an emergency department within six hours.** | |
|---|---|
| Q3 2016/17 | 92.2% |
| Q3 2017/18 | 89.6% |
| Q3 2018/19 | 88.4% |
| Q3 2019/20 | 86.8% |
| Q3 2020/21 | 83% |
| Q3 2021/22 | 78.2% |
| Q3 2022/23 | 71.9% |
| Q3 2023/24 | 70.1% |
| Q3 2024/25 | 74.2% |
| Q3 2025/26 | 74.4% |

**Nationwide**

| **Quarter** | **Number of people in ED over 24 hrs before discharge, transfer or admission** | **Total attendances** |
|---|---|---|
| 2023/24 Q1 | 3,335 | 317,937 |
| 2023/24 Q2 | 2,272 | 319,547 |
| 2023/24 Q3 | 2,172 | 322,014 |
| 2023/24 Q4 | 2,402 | 331,011 |
| 2024/25 Q1 | 3,205 | 334,693 |
| 2024/25 Q2 | 1,568 | 333,800 |
| 2024/25 Q3 | 1,270 | 334,406 |
| 2024/25 Q4 | 1,431 | 339,750 |
| 2025/26 Q1 | 2,475 | 348,251 |
| 2025/26 Q2 | 945 | 340,544 |
| 2025/26 Q3 | 962 | 333,474 |

**Waikato Hospital**

| **Quarter** | **Number of people in ED over 24 hrs before** | **Total attendances** |
|---|---|---|

| | **discharge, transfer or admission** | |
|---|---|---|
| 2023/24 Q1 | 450 | 31,622 |
| 2023/24 Q2 | 240 | 32,112 |
| 2023/24 Q3 | 168 | 31,797 |
| 2023/24 Q4 | 545 | 32,256 |
| 2024/25 Q1 | 654 | 30,013 |
| 2024/25 Q2 | 141 | 30,380 |
| 2024/25 Q3 | 84 | 30,236 |
| 2024/25 Q4 | 131 | 30,831 |
| 2025/26 Q1 | 223 | 30,883 |
| 2025/26 Q2 | 125 | 30,808 |
| 2025/26 Q3 | 99 | 29,796 |

What was the average daily wait-times for patients presenting at Waikato Emergency Department, and longest daily wait-time for patients presenting at Waikato Emergency Department in the reporting period Tuesday 23rd June 00.00 - Tuesday 30 June 23.59, 2022 - 2026?

| Triage Date | Average wait (minutes) | Longest wait (minutes) |
|---|---|---|
| 23/06/2022 | 160 | 721 |
| 24/06/2022 | 126 | 589 |
| 25/06/2022 | 204 | 763 |
| 26/06/2022 | 197 | 720 |
| 27/06/2022 | 144 | 729 |
| 28/06/2022 | 176 | 620 |
| 29/06/2022 | 186 | 902 |
| 30/06/2022 | 124 | 628 |
| 23/06/2023 | 167 | 838 |
| 24/06/2023 | 152 | 758 |
| 25/06/2023 | 195 | 934 |
| 26/06/2023 | 227 | 982 |
| 27/06/2023 | 159 | 606 |
| 28/06/2023 | 184 | 664 |
| 29/06/2023 | 188 | 751 |
| 30/06/2023 | 183 | 755 |
| 23/06/2024 | 265 | 1,010 |
| 24/06/2024 | 210 | 1,019 |
| 25/06/2024 | 200 | 831 |
| 26/06/2024 | 201 | 901 |
| 27/06/2024 | 202 | 892 |
| 28/06/2024 | 181 | 735 |
| 29/06/2024 | 195 | 641 |
| 30/06/2024 | 141 | 881 |

| | | |
|---|---|---|
| 23/06/2025 | 202 | 870 |
| 24/06/2025 | 150 | 672 |
| 25/06/2025 | 159 | 1,027 |
| 26/06/2025 | 205 | 1,162 |
| 27/06/2025 | 212 | 869 |
| 28/06/2025 | 283 | 971 |
| 29/06/2025 | 240 | 793 |
| 30/06/2025 | 178 | 968 |
| 23/06/2026 | 148 | 696 |
| 24/06/2026 | 147 | 660 |
| 25/06/2026 | 160 | 621 |
| 26/06/2026 | 140 | 1,120 |
| 27/06/2026 | 172 | 1,030 |
| 28/06/2026 | 158 | 723 |
| 29/06/2026 | 205 | 972 |
| 30/06/2026 | 159 | 741 |

Notes:

- Wait time is from arrival at ED until first seen by a clinician

What was the triage score of patients presenting at Waikato Emergency Department as daily totals by score (1-5) in the reporting period Tuesday 23rd June 00.00 - Tuesday 30 June 23.59, 2022 - 2026?

| Date | Triage Score | | | | | |
|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | Total |
| 23/06/2022 | 3 | 57 | 147 | 37 | 3 | 247 |
| 24/06/2022 | 1 | 48 | 120 | 48 | 9 | 226 |
| 25/06/2022 | 4 | 50 | 129 | 31 | 7 | 221 |
| 26/06/2022 | 4 | 44 | 139 | 44 | 8 | 239 |
| 27/06/2022 | 1 | 52 | 152 | 65 | 14 | 284 |
| 28/06/2022 | - | 69 | 136 | 51 | 6 | 262 |
| 29/06/2022 | 5 | 54 | 148 | 44 | 2 | 253 |
| 30/06/2022 | 1 | 55 | 114 | 41 | 4 | 215 |
| 23/06/2023 | 2 | 53 | 125 | 59 | 3 | 242 |
| 24/06/2023 | 3 | 53 | 114 | 42 | 4 | 216 |
| 25/06/2023 | 4 | 65 | 137 | 32 | 3 | 241 |
| 26/06/2023 | 1 | 85 | 161 | 32 | 1 | 280 |
| 27/06/2023 | 2 | 74 | 110 | 43 | 3 | 232 |
| 28/06/2023 | 1 | 52 | 148 | 42 | 8 | 251 |
| 29/06/2023 | 2 | 68 | 132 | 33 | 8 | 243 |
| 30/06/2023 | - | 56 | 136 | 37 | 6 | 235 |

| | | | | | | |
|---|---|---|---|---|---|---|
| 23/06/2024 | - | 64 | 154 | 32 | 3 | 253 |
| 24/06/2024 | 2 | 80 | 137 | 51 | 3 | 273 |
| 25/06/2024 | 3 | 59 | 123 | 59 | 5 | 249 |
| 26/06/2024 | 4 | 70 | 97 | 32 | 2 | 205 |
| 27/06/2024 | 8 | 83 | 106 | 36 | 5 | 238 |
| 28/06/2024 | 4 | 65 | 92 | 55 | 6 | 222 |
| 29/06/2024 | 3 | 64 | 102 | 25 | 3 | 197 |
| 30/06/2024 | 6 | 75 | 107 | 40 | 5 | 233 |
| 23/06/2025 | 2 | 77 | 148 | 47 | 7 | 281 |
| 24/06/2025 | 2 | 89 | 123 | 48 | 9 | 271 |
| 25/06/2025 | 4 | 77 | 138 | 45 | 3 | 267 |
| 26/06/2025 | 5 | 105 | 135 | 42 | 2 | 289 |
| 27/06/2025 | 1 | 79 | 138 | 45 | 6 | 269 |
| 28/06/2025 | 2 | 84 | 133 | 36 | 6 | 261 |
| 29/06/2025 | 4 | 81 | 121 | 41 | 7 | 254 |
| 30/06/2025 | 2 | 83 | 121 | 47 | 11 | 264 |
| 23/06/2026 | 1 | 65 | 121 | 22 | - | 209 |
| 24/06/2026 | 3 | 72 | 117 | 15 | 2 | 209 |
| 25/06/2026 | 3 | 67 | 128 | 26 | 1 | 225 |
| 26/06/2026 | 4 | 68 | 110 | 25 | 3 | 210 |
| 27/06/2026 | 5 | 69 | 110 | 16 | - | 200 |
| 28/06/2026 | 1 | 76 | 117 | 9 | 3 | 206 |
| 29/06/2026 | 1 | 102 | 112 | 23 | - | 238 |
| 30/06/2026 | 3 | 47 | 126 | 13 | 1 | 190 |

Notes:

- Data excludes Did Not Wait presentations.
- Patients who have triage scores of 4 and 5 are offered vouchers to attend a local Accident and Emergency clinic, where appropriate.

What was the number of patients presenting at Waikato Emergency Department as daily totals in Waikato Emergency Department in the reporting period Tuesday 23rd June 00.00 - Tuesday 30 June 23.59 2026?

| Date | Attendances | Did Not Wait | Total Presentations |
|---|---|---|---|
| 23/06/2022 | 245 | 2 | 247 |
| 24/06/2022 | 222 | 4 | 226 |
| 25/06/2022 | 220 | 1 | 221 |
| 26/06/2022 | 238 | 1 | 239 |
| 27/06/2022 | 281 | 3 | 284 |
| 28/06/2022 | 261 | 1 | 262 |
| 29/06/2022 | 253 | 0 | 253 |

| | | | |
|---|---|---|---|
| 30/06/2022 | 214 | 1 | 215 |
| 23/06/2023 | 241 | 1 | 242 |
| 24/06/2023 | 212 | 4 | 216 |
| 25/06/2023 | 240 | 1 | 241 |
| 26/06/2023 | 280 | 0 | 280 |
| 27/06/2023 | 232 | 0 | 232 |
| 28/06/2023 | 250 | 1 | 251 |
| 29/06/2023 | 242 | 1 | 243 |
| 30/06/2023 | 234 | 1 | 235 |
| 23/06/2024 | 252 | 1 | 253 |
| 24/06/2024 | 273 | 0 | 273 |
| 25/06/2024 | 249 | 0 | 249 |
| 26/06/2024 | 205 | 0 | 205 |
| 27/06/2024 | 238 | 0 | 238 |
| 28/06/2024 | 222 | 0 | 222 |
| 29/06/2024 | 197 | 0 | 197 |
| 30/06/2024 | 231 | 2 | 233 |
| 23/06/2025 | 228 | 53 | 281 |
| 24/06/2025 | 237 | 34 | 271 |
| 25/06/2025 | 221 | 46 | 267 |
| 26/06/2025 | 238 | 51 | 289 |
| 27/06/2025 | 216 | 53 | 269 |
| 28/06/2025 | 211 | 50 | 261 |
| 29/06/2025 | 192 | 62 | 254 |
| 23/06/2026 | 237 | 14 | 251 |
| 24/06/2026 | 230 | 10 | 240 |
| 25/06/2026 | 257 | 16 | 273 |
| 26/06/2026 | 240 | 12 | 252 |
| 27/06/2026 | 235 | 12 | 247 |
| 28/06/2026 | 248 | 15 | 263 |
| 29/06/2026 | 269 | 21 | 290 |
| 30/06/2026 | 209 | 11 | 220 |

Notes:

- Attendances are defined as people that were seen and treated by clinical staff in the Emergency Department. It includes patients who were not triaged, usually because they came in by ambulance and required immediate care, or they were transferred from other hospitals where they had already been triaged.
- Presentations include people who were checked in and triaged but were not assessed or treated in the Emergency Department, for example Did Not Waits.
- There is still workload requirement for all presentations.

- Did Not Waits can be for a variety of reasons, including patients with triage scores of 4 and 5 who are offered vouchers to attend a local Accident and Emergency clinic, where appropriate.

What was the bed utilisation data for Waikato Emergency Department for every shift in the reporting period Tuesday 23rd June 00.00 - Tuesday 30 June 23.59, 2022 - 2026?

**Utilisation (%)**

| | DATE | AM | PM | Night |
|---|---|---|---|---|
| **2023** | 23 | | | 115.17 |
| | 24 | 127.59 | 184.48 | 122.41 |
| | 25 | 158.62 | 189.66 | 141.38 |
| | 26 | 184.48 | 301.72 | 217.24 |
| | 27 | 243.1 | 158.62 | 151.72 |
| | 28 | 215.52 | 263.79 | 129.31 |
| | 29 | 191.38 | 151.72 | 263.79 |
| | 30 | 139.66 | 222.41 | |

**Utilisation (%)**

| | DATE | AM | PM | Night |
|---|---|---|---|---|
| **2024** | 23 | | | 225.86 |
| | 24 | 318.97 | 387.93 | 234.48 |
| | 25 | 281.03 | 322.41 | 200 |
| | 26 | 255.17 | 194.83 | 193.1 |
| | 27 | 248.28 | 322.41 | 244.83 |
| | 28 | 217.24 | 274.14 | 191.38 |
| | 29 | 208.62 | 250 | 206.9 |
| | 30 | 217.24 | 289.66 | |

**Utilisation (%)**

| | DATE | AM | PM | Night |
|---|---|---|---|---|
| **2025** | 23 | | | 191.38 |
| | 24 | 286.21 | 384.48 | 182.76 |

| | | | | |
|---|---|---|---|---|
| | 25 | 270.69 | 367.24 | 237.93 |
| | 26 | 256.9 | 386.21 | 241.38 |
| | 27 | 317.24 | 339.66 | 237.93 |
| | 28 | 284.48 | 368.97 | 250 |
| | 29 | 270.69 | 370.69 | 248.28 |
| | 30 | 296.55 | 353.45 | |

| Shift Date | Shift Name | Bed Utilisation % |
|---|---|---|
| 22/06/2026 | NIGHT | 201.72% |
| 23/06/2026 | DAY | 305.17% |
| 23/06/2026 | EVENING | 300.00% |
| 23/06/2026 | NIGHT | 193.10% |
| 24/06/2026 | NIGHT | 168.97% |
| 24/06/2026 | DAY | 237.93% |
| 24/06/2026 | EVENING | 277.59% |
| 25/06/2026 | EVENING | 365.52% |
| 25/06/2026 | NIGHT | 215.52% |
| 25/06/2026 | DAY | 260.34% |
| 26/06/2026 | EVENING | 332.76% |
| 26/06/2026 | DAY | 270.69% |
| 26/06/2026 | NIGHT | 210.34% |
| 27/06/2026 | EVENING | 327.59% |
| 27/06/2026 | NIGHT | 201.72% |
| 27/06/2026 | DAY | 260.34% |
| 28/06/2026 | NIGHT | 201.72% |
| 28/06/2026 | EVENING | 325.86% |
| 28/06/2026 | DAY | 282.76% |
| 29/06/2026 | EVENING | 377.59% |
| 29/06/2026 | DAY | 286.21% |
| 29/06/2026 | NIGHT | 177.59% |
| 30/06/2026 | EVENING | 315.52% |
| 30/06/2026 | DAY | 279.31% |
| 30/06/2026 | NIGHT | 206.90% |

Notes:

- Bed Utilisation is calculated by the total throughput of all patients on a shift divided by the ward/units funded beds x 100.

- Waikato has no TrendCare data for 2022 as they had not fully rolled it out in the Emergency Department.

What was the CCDM shift below target and care hours variance data for every shift in Waikato Hospital Emergency Department, in the reporting period Tuesday 23rd June 00.00 - Tuesday 30 June 23.59, 2022 - 2026?

| Shift Date | Shifts Below Target | Shift Name | Care Hours Variance |
|---|---|---|---|
| 22/06/2024 | Yes | NIGHT | -34.83 |
| 23/06/2024 | No | DAY | 36.54 |
| 23/06/2024 | Yes | EVENING | -56.66 |
| 23/06/2024 | No | NIGHT | 9.59 |
| 24/06/2024 | No | NIGHT | -7.75 |
| 24/06/2024 | Yes | DAY | -32.16 |
| 24/06/2024 | Yes | EVENING | -19.50 |
| 25/06/2024 | No | EVENING | 33.09 |
| 25/06/2024 | Yes | NIGHT | -18.91 |
| 25/06/2024 | No | DAY | -17.00 |
| 26/06/2024 | No | EVENING | 11.42 |
| 26/06/2024 | Yes | DAY | -34.58 |
| 26/06/2024 | No | NIGHT | -10.00 |
| 27/06/2024 | No | EVENING | -10.83 |
| 27/06/2024 | Yes | NIGHT | -44.98 |
| 27/06/2024 | Yes | DAY | -32.16 |
| 28/06/2024 | No | NIGHT | 57.58 |
| 28/06/2024 | Yes | EVENING | -19.12 |
| 28/06/2024 | No | DAY | 1.00 |
| 29/06/2024 | No | EVENING | 14.11 |
| 29/06/2024 | Yes | DAY | -41.37 |
| 29/06/2024 | Yes | NIGHT | -49.25 |
| 30/06/2024 | No | EVENING | 24.33 |
| 30/06/2024 | Yes | DAY | -79.06 |
| 30/06/2024 | Yes | NIGHT | -56.25 |
| 22/06/2025 | Yes | NIGHT | -74.70 |
| 23/06/2025 | No | DAY | -8.56 |
| 23/06/2025 | Yes | EVENING | -103.31 |
| 23/06/2025 | No | NIGHT | -14.08 |
| 24/06/2025 | No | DAY | -2.00 |
| 24/06/2025 | Yes | EVENING | -117.64 |
| 24/06/2025 | No | NIGHT | -1.50 |

| | | | |
|---|---|---|---|
| 25/06/2025 | Yes | DAY | -32.25 |
| 25/06/2025 | Yes | EVENING | -66.54 |
| 25/06/2025 | Yes | NIGHT | -59.25 |
| 26/06/2025 | Yes | DAY | -36.25 |
| 26/06/2025 | Yes | EVENING | -104.54 |
| 26/06/2025 | Yes | NIGHT | -73.00 |
| 27/06/2025 | Yes | DAY | -41.25 |
| 27/06/2025 | Yes | EVENING | -53.66 |
| 27/06/2025 | Yes | NIGHT | -44.27 |
| 28/06/2025 | Yes | DAY | -52.08 |
| 28/06/2025 | Yes | EVENING | -98.41 |
| 28/06/2025 | Yes | NIGHT | -35.66 |
| 29/06/2025 | Yes | DAY | -29.41 |
| 29/06/2025 | Yes | EVENING | -116.08 |
| 29/06/2025 | Yes | NIGHT | -68.91 |
| 30/06/2025 | Yes | DAY | -27.00 |
| 30/06/2025 | Yes | EVENING | -84.10 |
| 30/06/2025 | Yes | NIGHT | -30.58 |
| 22/06/2026 | No | NIGHT | 1.92 |
| 23/06/2026 | Yes | DAY | -66.83 |
| 23/06/2026 | Yes | EVENING | -54.00 |
| 23/06/2026 | No | NIGHT | -9.75 |
| 24/06/2026 | Yes | NIGHT | -65.62 |
| 24/06/2026 | Yes | DAY | -38.44 |
| 24/06/2026 | No | EVENING | -9.64 |
| 25/06/2026 | Yes | EVENING | -66.58 |
| 25/06/2026 | Yes | NIGHT | -40.75 |
| 25/06/2026 | No | DAY | -1.42 |
| 26/06/2026 | Yes | EVENING | -54.08 |
| 26/06/2026 | Yes | DAY | -41.75 |
| 26/06/2026 | Yes | NIGHT | -23.67 |
| 27/06/2026 | Yes | EVENING | -74.02 |
| 27/06/2026 | Yes | NIGHT | -55.41 |
| 27/06/2026 | Yes | DAY | -18.66 |
| 28/06/2026 | Yes | NIGHT | -86.91 |
| 28/06/2026 | Yes | EVENING | -30.00 |
| 28/06/2026 | Yes | DAY | -22.91 |
| 29/06/2026 | Yes | EVENING | -102.50 |
| 29/06/2026 | Yes | DAY | -44.91 |
| 29/06/2026 | Yes | NIGHT | -22.94 |

| | | | |
|---|---|---|---|
| 30/06/2026 | Yes | EVENING | -110.66 |
| 30/06/2026 | Yes | DAY | -23.52 |
| 30/06/2026 | No | NIGHT | 7.17 |

Notes:

- CCDM is 'moment in time' operational data and is not a proxy for unsafe staffing.
- Shifts below target are calculated by the number or percentage of shifts by day, evening, and night where the difference in the care hours provided and the care hours required was greater than negative 8.5% (or 40 minutes per FTE).
- Waikato cannot provide data for 2022 and 2023. This is because TrendCare acuity data did not reach quality standards until August-September 2023.

What was the number of vacancies for nursing staff and medical staff in Waikato Emergency Department and how long the positions have been vacant for Waikato Emergency Department in the reporting period Tuesday 23rd June 00.00 - Tuesday 30 June 23.59 2026?

- I am advised that during the reporting period Tuesday 23 June – Tuesday 30 June 2026, the Waikato Emergency Department had 11.80 FTE nursing vacancies (9.8% vacancy rate) and 5.22 FTE medical vacancies (7.5% vacancy rate). I am further advised that all vacancies are related to usual fluctuations in workforce and are being actively recruited to.