

WPQ 54704 tables:

Table 1: Number of declines for Special Needs grants from 1 July 2025 to 31 October 2025 by month and gender

Month	Number of declines			Total
	Female	Male	Diverse	
July 2025	5,793	4,305	30	10,131
August 2025	5,805	4,569	33	10,407
September 2025	5,937	4,497	42	10,476
October 2025	6,141	4,701	42	10,884

Notes:

- This table excludes declines for Emergency Housing Contribution grants.
- From 2 December 2019, The Ministry of Social Development has three options to record a client's or child's gender: Male, Female or Gender Diverse.
- To protect confidentiality the Ministry of Social Development uses processes to make it difficult to identify an individual person or entity from published data.
- These data tables have had random rounding to base three applied to all cell counts in the table.
- Random Rounding does not round to zero, a value of one or two will be rounded to three.
- The impact of applying random rounding is that columns and rows may not add exactly to the given column or row totals.
- The published counts will never differ by more than two counts.
- In certain circumstances, low numbers may potentially lead to individuals being identified.
- Due to these privacy concerns, numbers for some categories of clients have been suppressed. Suppressed numbers have been replaced by an 'S'.

Table 2: Number of declines for Special Needs grants from 1 July 2025 to 31 October 2025 by month and Work and Income office

Work and Income office	July 2025	August 2025	September 2025	October 2025
Albany	18	15	18	21
Alexandra	3	6	6	9
Ashburton	15	9	9	9
Avondale	18	27	18	21
Balclutha	9	3	6	12
Blenheim	30	12	18	12
CS Hawkes Bay Unit	27	18	36	24
CS Whanganui Unit	24	12	21	18
Cambridge	6	3	6	12
Central Processing Unit	156	72	120	111
Centralised Unit Housing	15	12	6	3
Christchurch Contact Centre	1,611	1,656	1,707	1,902

Clendon	30	39	30	24
Dannevirke	15	6	9	9
Dargaville	3	3	0	9
Dinsdale	42	30	39	48
Due Paid Assessment Team	0	0	3	0
Dunedin Central	18	21	24	24
Dunedin Contact Centre	453	516	555	468
Ellerslie Contact Centre	663	711	705	696
Feilding	6	3	9	6
Five Cross Roads	60	66	39	51
Flaxmere	21	12	24	30
Foxton	3	3	0	3
Gisborne	78	75	57	63
Glenfield	15	18	21	15
Glenmall	54	60	63	54
Gore	3	6	3	3
Greerton	24	27	27	15
Greymouth	12	9	6	6
Hamilton Contact Centre	1,113	1,086	963	966
Hamilton East	42	24	24	39
Hastings Community Link	69	60	51	42
Hawera	15	15	12	15
Helensville	3	3	3	12
Highland Park	27	15	24	15
Hornby	24	24	27	21
Horowhenua	15	9	12	15
Housing Processing Wellington	3	0	0	0
Huntly	9	12	9	30
Invercargill	45	39	42	48
Johnsonville	6	6	6	6
Kaikohe	30	24	21	36
Kaitaia	15	18	9	9
Kamo	9	15	21	15
Kapiti	15	9	12	9
Kawakawa	12	12	9	15
Kawerau	9	12	3	6
Kerikeri	9	9	9	27
Kirikiroa	78	93	78	78
Linwood	54	51	51	48
Lower Hutt	24	27	30	27
Mangere	90	87	72	66
Manukau District	60	51	54	42
Manurewa	63	54	60	33
Marton	6	3	6	6
Matamata	6	6	6	9

Morrinsville	6	6	9	15
Mosgiel	6	3	12	15
Motueka	18	9	9	9
Mount Maunganui	30	24	24	30
Mt Albert	30	24	27	30
Mt Eden	18	15	24	18
Naenae	12	9	18	21
Napier	63	66	48	63
National Office	3	0	0	3
Nelson	18	15	15	18
New Brighton	45	42	48	57
New Lynn	36	24	33	24
New Plymouth	33	36	39	30
Newtown	39	42	42	57
Ngaruawahia	15	18	9	6
Oamaru	3	3	3	3
Onehunga	42	39	39	24
Opotiki	15	21	9	24
Orewa	24	15	21	27
Otahuhu	42	60	45	42
Otaki	3	0	3	3
Otara	24	15	33	18
Paeroa	3	6	6	9
Palmerston North	93	75	69	81
Papakura	60	63	72	57
Papanui	36	39	45	42
Papatoetoe	60	78	63	63
Porirua	6	18	18	18
Pukekohe	12	12	21	9
Queen Street	45	42	39	33
Queenstown	3	3	0	3
Rangiora	12	21	21	18
Remote Client Unit	9	9	15	9
Riccarton	51	45	60	60
Richmond	12	12	12	6
Rotorua	75	66	66	60
Ruatoria	3	0	3	6
Seniors Support Centre	552	615	726	837
Shirley	24	21	30	27
Specialised Processing Srv WLG	21	15	9	21
Staff Assistance Unit	6	6	6	6
Stratford	6	6	3	6
StudyLink Processing Centre	588	861	819	738
Sydenham	30	27	36	39
Taihape	9	3	6	6

Takapuna	36	30	21	12
Tamaki	45	27	15	24
Taumarunui	6	6	6	3
Taupo	12	9	12	12
Tauranga	6	12	6	12
Te Awamutu	15	18	15	21
Te Kaika	21	15	18	15
Te Kuiti	3	6	3	3
Te Puke	12	9	6	12
Thames	6	6	9	18
Three Kings	45	42	36	45
Timaru	24	27	18	12
Tokoroa	18	27	30	27
Upper Hutt	9	33	9	15
Waihi	3	3	6	6
Wainuiomata	9	12	12	3
Waipukurau	18	15	6	12
Wairarapa	9	9	15	15
Wairoa	12	3	6	3
Waitakere	102	114	105	108
Waitakere Contact Centre	1,056	1,080	1,047	1,110
Waitara	6	12	3	3
Waiuku	3	12	15	12
Warkworth	6	6	9	3
Wellington	36	30	27	24
Wellington Contact Centre	900	894	963	1,095
Westgate	63	42	48	69
Westport	3	3	6	3
Whakatane	12	24	18	15
Whanganui	33	54	45	51
Whangarei Central	60	66	60	105
Youth Service Support Unit	18	15	21	30
Total	10,131	10,407	10,476	10,884

Notes:

- This table excludes declines for Emergency Housing Contribution grants.
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Table 3: Number of declines for Special Needs grants from 1 July 2025 to 31 October 2025 by month and ethnicity

Month	Māori	European	Pacific Peoples	Asian	MELAA	Other	Unknown	Total declines
July 2025	4,815	3,837	1,842	393	171	237	492	10,128
August 2025	5,055	3,780	1,872	399	174	279	519	10,407
September 2025	5,040	3,915	1,818	423	177	276	477	10,476
October 2025	5,307	4,089	1,881	360	192	276	507	10,884

Notes:

- This table excludes declines for Emergency Housing Contribution grants.
- This is a count of Advance Payment of Benefit grants, not clients. A client can have more than one grant in each time period.
- Ethnicity data is self-identified and multiple ethnicities may be chosen by an individual as fits their preference or self-concept.
- Total response ethnicity means that if a person identifies with more than one ethnic group, they are counted in each applicable group.
- Because a client can choose more than one ethnic response, the total number of ethnic responses will be greater than the number of clients.
- MELAA refers to Middle Eastern, Latin American, and African.
- 'Unknown' is where ethnicity is not recorded. 'Other' is where ethnicities fall outside the reported ethnicities.
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Number of declines for Special Needs grants from 1 July 2025 to 31 October 2025 by month and reason for decline

Reason for decline	July 2025	August 2025	September 2025	October 2025
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A bond of 4 weeks' rent was not paid	S	S	0	S
A bond refund will be available to cover this cost	6	S	S	12
A previous Tenancy Costs Cover is still active	S	S	S	S
Already had a rent arrears payment in the last 52 weeks	45	42	45	36
Already received help for same/similar need in the past	672	801	780	813
Application not lodged within 12 months	S	S	S	0
Cash assets/Income exceed limit	903	867	939	852
Circumstances could have been reasonably foreseen	1,593	1,689	1,626	1,782
Cost of funeral- unveiling or koha must be met by client	15	15	18	18
Did not participate in budgeting	369	381	375	402
Does not meet all the criteria (rural sector S/down)	30	33	33	24
Lack of Representation	885	876	939	960
Landlord is not likely to continue the tenancy	18	12	12	9
More than 1 person applied to meet the same expense	0	S	0	S
No dependent children (Strike S/down)	0	S	S	9
Not Applicable	123	93	111	108
Not a compulsory school fee (e.g. school camps etc)	S	0	S	S
Not a long term patient (re establishment costs)	0	0	S	0
Not a qualifying need	1,212	1,116	1,179	1,173
Not a qualifying relative (funeral - travel costs)	S	6	S	6
Not a signatory on the tenancy agreement	S	S	S	12
Not an economic purchase	117	111	123	117
Not an emergency situation	351	360	309	285
Not an essential need	246	228	228	240
Not at risk of losing the tenancy	42	36	51	48
Not likely to sustain the tenancy	135	147	135	156
Not supported by appropriate agency (e.g. Woman's Refuge)	S	S	S	0
Other	471	528	549	489
Outstanding balance exceeds 6 week limit	9	15	21	18
Qualifies for Disability Allowance	S	0	0	S
Qualifies for SP BFT/TAS	S	S	0	0
Qualifies for a Recoverable Assistance Payment	6	S	S	S
Qualifies for a non-recoverable SNG	S	S	S	S
Qualifies for an advance	6	6	9	S
Reasonable steps have not been taken to find alternative housing	54	36	39	48
Security Deposit - Claim is not reasonable / actual / for	S	0	S	S
Security Deposit - Client does not agree to the claim	S	6	S	S
Security Deposit - The claim form and/or invoice provided	0	S	0	0
Security Deposit - The pre-approved amount has already been fully claimed	0	S	0	S
Sufficient financial resource	150	126	129	153
The accommodation is not likely to be retained	36	33	27	27
The claim for costs was not made within 3 months after the end of the accommodation agreement	S	0	S	S

The claim was not made within 3 months from the end of the tenancy	S	0	0	0
The need can be met in another way	1,515	1,608	1,446	1,545
The required supporting evidence has not been provided	84	69	105	123
The residency criteria for this grant has not been met	9	6	9	S
The tenancy is not likely to be obtained	12	6	15	9
There is no risk of losing the accommodation	18	18	6	12
There is not difficulty with obtaining alternative housing	33	48	18	18
Two previous grants of this kind have already been approved in the last 52 weeks	12	12	12	S
You are currently on a 13-week non-entitlement period for a benefit	9	9	6	9
You are on a non-entitlement for emergency housing	S	S	S	S
You declined adequate accommodation that is opted-in to the supplier standards, and you are not eligible for not opted-in accommodation	S	S	0	S
You did not agree to meet the responsibilities of this grant	6	9	15	9
You do not agree that you are liable for the costs claimed	S	S	S	0
You do not have an immediate need	162	192	189	228
You have caused or contributed to your immediate need	699	783	882	1,023
Your main benefit is currently reduced or suspended under a sanction for failing to meet your work obligations	45	48	60	69
Total	10,131	10,407	10,476	10,884

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