

Table One: Number of Special Needs Grants that were declined from 1 April 2025 to 30 June 2025 by month and gender

Gender	Month ending			Total
	April 2025	May 2025	June 2025	
Gender Diverse	33	39	36	108
Female	5,718	6,249	5,577	17,547
Male	4,302	4,788	4,182	13,272
Total	10,056	11,073	9,795	30,927

Notes:

- This is a count of declines, not clients. A client can have more than one decline in each time period.
- From 2 December 2019, The Ministry of Social Development has three options to record a client's or child's gender: Male, Female or Gender Diverse.
- To protect confidentiality the Ministry of Social Development uses processes to make it difficult to identify an individual person or entity from published data.
- These data tables have had random rounding to base three applied to all cell counts in the table.
- Random rounding does not round down to zero, a value of one or two will be rounded to three.
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Table Two: Number of Special Needs Grants that were declined from 1 April 2025 to 30 June 2025 by month and total response ethnicity

Total response ethnicity	Month ending			Total
	April 2025	May 2025	June 2025	
Māori	4,836	5,313	4,767	14,916
Pasifika	1,791	1,917	1,722	5,427
European	3,690	4,155	3,555	11,397
Asian	351	393	366	1,110
MELAA	195	273	189	657
Other	243	318	267	828
Unspecified	558	531	480	1,569
Total declines	10,056	11,073	9,795	30,927

Notes:

- This is a count of declines, not clients. A client can have more than one decline in each time period.
- Ethnicity data is self-identified and multiple ethnicities may be chosen by an individual as fits their preference or self-concept.
- Total response ethnicity means that if a person identifies with more than one ethnic group, they are counted in each applicable group.
- Because a client can choose more than one ethnic response, the total number of ethnic responses will be greater than the number of clients.
- MELAA refers to Middle Eastern, Latin American, and African.
- 'Unknown' is where ethnicity is not recorded. 'Other' is where ethnicities fall outside the reported ethnicities.
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Table Three: Number of Special Needs Grants that were declined from 1 April 2025 to 30 June 2025 by month and Work and Income office.

Work and Income office	Month ending			Total
	April 2025	May 2025	June 2025	
Albany	30	51	45	123
Alexandra	3	9	3	15
Ashburton	30	33	33	93
Avondale	15	33	27	75
Balclutha	9	3	3	15
Blenheim	21	30	21	75
Cambridge	9	6	9	27
Central Processing Unit	66	54	60	180
Centralised Unit Housing	12	12	18	39
Christchurch Contact Centre	1,371	1,545	1,362	4,281
Clendon	33	39	18	84
Dannevirke	15	18	9	39
Dargaville	3	3	3	9
Dinsdale	78	84	66	225
Dunedin Central	21	33	27	78
Ellerslie Contact Centre	513	600	591	1,707
Feilding	9	6	3	18
Five Cross Roads	96	114	78	291
Flaxmere	18	27	33	75
Foxton	0	3	3	3
Gisborne	81	114	114	312
Glenfield	18	27	24	72
Glenmall	51	54	60	168

Gore	6	6	3	12
Greerton	21	36	27	81
Greymouth	18	15	3	33
Hamilton	93	117	90	303
Hamilton Contact Centre	1,227	1,143	1,023	3,390
Hamilton East	24	33	24	81
Hastings Community Link	63	84	108	255
Hawera	18	12	3	30
Helensville	3	3	3	6
Highland Park	12	33	24	69
Hornby	39	39	36	111
Horowhenua	12	9	15	39
Huntly	6	12	15	30
Integrity Intervention Centre	3	0	0	6
Invercargill	39	42	30	111
Johnsonville	12	6	9	27
Kaikohe	36	42	18	96
Kaitaia	21	18	12	51
Kamo	9	12	9	30
Kawakawa	9	6	9	24
Kawerau	3	9	6	21
Kerikeri	45	18	15	75
Linwood	60	72	69	201
Lower Hutt	15	36	27	81
Mangere	93	108	90	294
Manukau District	30	63	63	162
Manurewa	57	81	63	201
Marton	6	3	0	9
Masterton	12	21	9	42

Matamata	9	9	6	21
Morrinsville	12	9	6	27
Mosgiel	9	21	6	39
Motueka	9	6	6	21
Mount Albert	27	54	6	90
Mount Eden	42	36	27	102
Mount Maunganui	27	33	24	84
Naenae	21	6	9	36
Napier	72	96	105	276
National Office	3	9	3	12
Nelson	21	12	18	54
New Brighton	51	57	66	174
New Lynn	39	27	45	111
New Plymouth	39	39	33	108
Newtown	51	63	42	153
Ngaruawahia	21	18	9	45
Oamaru	0	6	3	12
Onehunga	60	75	42	177
Opotiki	6	9	18	33
Orewa	21	27	18	63
Otahuhu	18	33	30	78
Otaki	9	6	3	15
Otara	30	33	33	99
Paeroa	9	15	3	27
Palmerston North	60	90	102	252
Papakura	36	84	54	177
Papanui	51	51	51	150
Papatoetoe	42	75	60	177
Porirua	21	15	12	48

Pukekohe	15	15	3	36
Queen Street	39	57	30	126
Queenstown	0	3	3	3
Rangiora	24	27	21	69
Remote Client Unit	0	6	15	18
Riccarton	54	42	57	153
Richmond	6	6	12	24
Rotorua	69	78	78	222
Ruatoria	3	0	3	3
Seniors Support Centre	651	642	522	1,815
Shirley	39	33	30	102
South Dunedin	21	15	21	57
Staff Assistance Unit	6	6	6	15
Stratford	6	3	3	12
StudyLink Processing Centre	747	840	612	2,199
Sydenham	57	90	48	195
Taihape	3	3	6	12
Takapuna	27	15	21	63
Tamaki	27	60	60	144
Taumarunui	6	9	3	15
Taupo	18	21	21	60
Tauranga	9	15	18	42
Te Awamutu	9	15	6	30
Te Kuiti	6	3	3	9
Te Puke	21	42	21	81
Thames	21	24	6	54
Three Kings	27	39	39	108
Timaru	30	18	21	69
Tokoroa	12	27	27	63

Unknown	498	627	561	1,689
Upper Hutt	30	33	18	84
Waihi	3	9	6	18
Wainuiomata	3	3	3	9
Waipukurau	3	3	0	3
Wairoa	0	6	18	21
Waitakere	102	144	156	402
Waitakere Contact Centre	819	912	951	2,682
Waitara	9	18	6	30
Waiuku	9	9	12	30
Wanganui	66	48	63	174
Warkworth	3	6	9	15
Wellington	27	42	24	96
Wellington Contact Centre	1,059	906	840	2,808
Westgate	21	39	39	96
Westport	9	9	3	18
Whakatane	18	27	24	69
Whangarei Central	78	63	54	195
Wlg Specialised Processing Srv	24	24	27	75
Youth Service Support Unit	24	24	24	72
Total	10,056	11,073	9,795	30,927

Notes:

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Table Four: Table 4: Number of Special Needs Grants that were declined from 1 April 2025 to 30 June 2025 by month and decline reason

Decline reason	Month ending			Total
	April 2025	May 2025	June 2025	
A bond of 4 weeks' rent was not paid	0	0	3	3
A bond refund will be available to cover this cost	3	6	3	15
A previous Tenancy Costs Cover is still active	0	3	3	3
Already had a rent arrears payment in the last 52 weeks	48	57	36	141
Already received help for same/similar need in the past	612	741	618	1,971
Application not lodged within 12 months	3	0	3	3
Cash assets/Income exceed limit	783	930	690	2,403
Circumstances could have been reasonably foreseen	1,680	1,527	1,440	4,650
Cost of funeral- unveiling or koha must be met by client	15	18	9	42
Did not participate in budgeting	396	411	348	1,158
Does not meet all the criteria (rural sector S/down)	60	51	36	147
Lack of Representation	801	852	828	2,481
Landlord is not likely to continue the tenancy	15	30	15	60
More than 1 person applied to meet the same expense	3	3	3	6
No dependent children (Strike S/down)	0	3	3	6
Not Applicable	249	336	279	864
Not a compulsory school fee (e.g. school camps etc)	3	3	0	3
Not a long term patient (re establishment costs)	0	3	3	6
Not a qualifying need	1,272	1,368	1,146	3,789
Not a qualifying relative (funeral - travel costs)	3	9	6	18
Not a signatory on the tenancy agreement	9	9	6	24
Not an economic purchase	117	126	87	330
Not an emergency situation	306	324	309	942

Not an essential need	240	297	258	795
Not at risk of losing the tenancy	30	42	42	114
Not likely to sustain the tenancy	138	150	141	426
Not supported by appropriate agency (e.g. Woman's Refuge)	3	3	3	6
Outstanding balance exceeds 6 week limit	27	18	24	69
Qualifies for Disability Allowance	3	3	3	6
Qualifies for Regional Health Area	0	0	3	3
Qualifies for SP BFT/TAS	0	3	3	3
Qualifies for a Recoverable Assistance Payment	3	3	6	9
Qualifies for a non-recoverable SNG	3	6	3	12
Qualifies for an advance	6	9	6	21
Reasonable steps have not been taken to find alternative housing	60	69	54	183
Security Deposit - Claim is not reasonable / actual / for	3	3	3	6
Security Deposit - Client does not agree to the claim	0	3	3	3
Sufficient financial resource	153	195	156	504
The accommodation is not likely to be retained	27	39	27	93
The accommodation supplier does not require accommodation	3	3	3	3
The claim for costs was not made within 3 months after the end of the accommodation agreement	0	0	3	3
The claim was not made within 3 months from the end of the tenancy	0	0	3	3
The need can be met in another way	1,431	1,644	1,527	4,602
The required supporting evidence has not been provided	75	72	60	207
The residency criteria for this grant has not been met	12	6	12	30
The tenancy is not likely to be obtained	6	18	18	39
There is no risk of losing the accommodation	9	18	21	45
There is not difficulty with obtaining alternative housing	27	36	66	129
Two previous grants of this kind have already been approved in the last 52 weeks	9	12	6	33
You are currently on a 13-week non-entitlement period for a benefit	15	15	9	39
You are on a non-entitlement for emergency housing	9	9	3	15

You declined adequate accommodation that is opted-in to the supplier standards, and you are not eligible for not opted-in accommodation	3	0	6	6
You did not agree to meet the responsibilities of this grant	9	6	9	27
You do not agree that you are liable for the costs claimed	3	3	0	3
You do not have an immediate need	135	183	204	525
You have caused or contributed to your immediate need	681	798	744	2,220
Your main benefit is currently reduced or suspended under a sanction for failing to meet your work obligations	36	48	45	129
Other	528	567	471	1,563
Total	10,056	11,073	9,795	30,927

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