

Business	Queue	Average Speed to Answer
Building and Tenancy	v_mbie_TAS	0:00:13
Building and Tenancy	v_btg_Bonds	0:03:07
Building and Tenancy	v_btg_Mediation_Tribunal	0:00:41
Building and Tenancy	v_btg_Tenancy	0:03:18
Building and Tenancy	v_btg_UTA	0:02:39
Building and Tenancy	v_mbie_NZCRS	0:00:12
Building Resource and Markets	v_btg_Building	0:02:50
Business and Consumer	v_cps_Consumer_Protection	0:04:14
Business and Consumer	v_bis_Business.govt	0:02:52
Business and Consumer	v_bis_IPONZ	0:04:14
Corp and Governance	v_mbie_Reception	0:00:57
Customer Design & Innovation	v_mbie_API	0:03:35
Employment Services	v_er_Employment	0:00:57
Employment Services	v_er_Family_Violence	0:00:18
Employment Services	v_er_Migrant_Exploitation	0:00:37
Employment Services	v_er_Paid_Parental_Leave	0:02:00
INZ - Immigration	v_inz_CABLang_Connect	0:07:44
INZ - Immigration	v_inz_Cat_One_DHB	0:06:53
INZ - Immigration	v_inz_Employer_Accreditation	-
INZ - Immigration	v_inz_ETA	0:03:06
INZ - Immigration	v_inz_Exploitation	-
INZ - Immigration	v_inz_LIA_Lawyer	0:00:25
INZ - Immigration	v_inz_MEPV	-
INZ - Immigration	v_inz_Ministers_Priority	0:00:08
INZ - Immigration	v_inz_NZPolice_Check	0:03:27
INZ - Immigration	v_inz_Panel_Doctor	0:00:49
INZ - Immigration	v_inz_Residency	0:02:58
INZ - Immigration	v_inz_Settlement	0:04:18
INZ - Immigration	v_inz_Study	0:03:21
INZ - Immigration	v_inz_Visa_View	0:07:19
INZ - Immigration	v_inz_Visit	0:00:06
INZ - Immigration	v_inz_Work	0:03:03
Market Integrity	v_bis_Business_Register	0:03:34
Market Integrity	v_bis_Companies_Office	0:04:03
Market Integrity	v_bis_Disclose	0:04:17
Market Integrity	v_bis_FSPR	0:04:17
Market Integrity	v_bis_NZBN	0:03:09
Market Integrity	v_bis_PPSR	0:04:25
Market Integrity	v_mbie_Realme	0:02:59
Market Integrity	v_bis_Insolvency	0:04:00
Market Integrity	v_cps_StandardsNZ	0:02:49
Market Integrity	v_cps_Trading_Standards	0:03:57

Market Integrity	v_cps_EWRB	0:04:07
Market Integrity	v_cps_IAA	0:03:13
Market Integrity	v_cps_LBP	0:03:07
Market Integrity	v_cps_MVTR	0:02:31
Market Integrity	v_cps_RSM	0:03:22
NZGP	v_mbie_GETS	0:06:24
Provincial Development Unit	v_mbie_Kanoa	0:05:05

Note: Data is for the month of October 2020