7564 (2026). Camilla Belich to the Minister for ACC: How many, if any, clients in the long-term claims pool who have been removed from the long-term claims pool have unsuccessfully appealed the decision to remove them since December 2023; broken down by month?

Table 1 shows the number of long term claims pool (LTCP) exits and number of LTCP exits where a review was lodged by reporting month since December 2023:

Exit date month	LTCP exits	LTCP exit claims with reviews lodged
Dec 2023	663	23
Jan 2024	822	41
Feb 2024	609	22
Mar 2024	729	22
Apr 2024	977	49
May 2024	658	30
Jun 2024	721	28
Jul 2024	955	53
Aug 2024	731	41
Sep 2024	755	32
Oct 2024	993	31
Nov 2024	749	31
Dec 2024	901	54
Jan 2025	802	45
Feb 2025	703	50
Mar 2025	856	53
Apr 2025	1,219	83
May 2025	1,060	102
Jun 2025	958	83
Jul 2025	1,035	91
Aug 2025	797	51
Sep 2025	1,012	70
Oct 2025	806	64
Nov 2025	906	69
Dec 2025	1,013	89
Jan 2026	812	45
Feb 2026	849	69

Table 2 shows the number of LTCP exits where a review was lodged and has been completed, by review outcome and reporting month since December 2023:

Exit date month	LTCP exits with completed reviews	Reviews in favour of ACC at hearing	Reviews in favour of client at hearing	Reviews resolved before hearing
Dec 2023	23	8	3	12
Jan 2024	40	13	4	23
Feb 2024	22	4	3	15
Mar 2024	22	8	1	14
Apr 2024	47	12	6	29
May 2024	30	13	0	17
Jun 2024	26	10	2	16
Jul 2024	53	19	7	28
Aug 2024	39	14	4	22
Sep 2024	32	11	4	17
Oct 2024	29	12	3	15
Nov 2024	30	9	3	18
Dec 2024	51	14	8	29
Jan 2025	44	11	4	29
Feb 2025	47	16	3	29
Mar 2025	49	17	8	24
Apr 2025	75	25	7	43
May 2025	87	28	8	54
Jun 2025	70	33	8	30
Jul 2025	72	20	12	40
Aug 2025	37	12	6	19
Sep 2025	38	10	2	26
Oct 2025	30	5	4	21
Nov 2025	28	3	1	24
Dec 2025	27	0	0	27
Jan 2026	10	0	0	10
Feb 2026	12	0	0	12

Notes on data

- **LTCP exits** means a claim that has stopped receiving weekly compensation after they have received more than 365 weekly compensation days paid. Claims are counted as an LTCP exit once it's been 35 days since they last received weekly compensation payments. Claims might have more than one recorded LTCP exit in the period covered by this report, though a claim cannot have more than one exit in the same month. The figures in this report do not account for claims which exited the LTCP and re-entered.
- **LTCP exit claims with reviews lodged** is the subset of LTCP exits where a review was lodged with review category Weekly Compensation, Suspension, or Vocational Rehabilitation/Independence within 90 days of the LTCP exit date. The LTCP exit date is around 35 days after the weekly compensation payments cease, and the decision to cease weekly compensation payments is usually made several weeks before the last payment is made. That means that the decision being reviewed may be 1-2 months before the exit date used in performance reporting. Reviews usually must be lodged within 90 days of the disputed decision. In this report, ACC counted reviews that were lodged up to 90 days before or after the exit date. Clients may lodge more than one review following an LTCP exit date, but claims are only counted once in this measure.
- **LTCP exits with completed reviews** is the subset of LTCP exit claims with reviews lodged where ACC has recorded an outcome date for the review. It can take several months for a review to be completed and an outcome recorded.
- **Reviews in favour of ACC** at hearing is the subset of LTCP exits with completed reviews where the review outcome is dismissed (including those where the reviewer declined jurisdiction).
- **Reviews in favour of client** at hearing is the subset of LTCP exits with completed reviews where the review outcome is quashed or modified.
- **Reviews resolved before hearing** is the subset of LTCP exits with completed reviews where the review outcome is settled, overturned, or withdrawn.
- Claims may have multiple reviews with different outcomes, so a claim may be counted as both "in favour of ACC" and "in favour of client". Reviews will only be counted once in each relevant measure.