

Queue	Average Speed to Answer - Month to date
API - Voice	1s
Bonds - Voice	31m 22s
Building - Voice	1m 10s
Business Govt - Voice	1m 13s
Business Register - Voice	3m 27s
Companies - Voice	5m 58s
Consumer Protection - Voice	1m 32s
Disclose - Voice - Disclose Register - Market Integrity	14m 7s
Domestic Violence - Voice Employment NZ	2m 27s
Employment Services - Voice	3m 7s
EWRB - Voice (Electrical Workers Registration Board)	2m 33s
FSPR - Voice (Financial Service Providers Register)	7m 41s
GETS - Voice (Government Electronic Tender Service)	4m 57s
IAA - Voice (Immigration Adviser Authority)	3m 31s
Insolvency - Voice	1m 18s
INZ CAB Lang - Voice - Citizen Advice Bureau -Immigration	1m 29s
INZ DHB - Voice	31s
INZ Employer Accreditation - Voice	1m 6s
INZ ETA - Voice	8m 48s
INZ LIA - Voice (Licenced Immigration Adviser)	27s
INZ MEPV - Voice (Migrant Exploitation Protection Visa	1m 27s
INZ NZPolice - Voice	15s
INZ PanelDr - Voice	3m 21s
INZ Residency - Voice	8m 38s
INZ Settlement - Voice	8m 29s
INZ Special Visa Category - Voice	11s
INZ Study - Voice	8m 36s
INZ Visa View - Voice	59s
INZ Visit - Voice	8m 55s
INZ Work - Voice	8m 41s
IPONZ - Voice (Intellectual Property Office)	3m 36s
LBP - Voice (Licence Building Practitioner)	1m 3s
MBIE Reception - Voice	2m 6s
Mediation Tribunal - Voice	1m 18s
Migrant Exploitation - Voice Employment NZ	1m 8s
MVTR - Voice (Motor Vehicle Trader Register)	56s
NZBN - Voice	3m 41s
NZCRS - Voice (NZ Claims resolution Service)	1m 9s
Paid Parental Leave - Voice Employment NZ	3m 51s
PGF - Voice (Provincial Growth Fund - Kanoa)	30s
PPSR - Voice (Personal Property Security Register) Market Integrity	4m 30s
RealMe - Voice	5m 37s
Resource Markets - Voice (New Zealand Petroleum minerals)	5m 56s

RSM - Voice (Radio Spectrum)	3m 16s
StandardsNZ - Voice	5m 54s
TAS - Voice (Temporary accommodation Services)	1m 46s
Tenancy - Voice	32m 14s
UTA - Voice (Unit titles Act)	1m 16s

Note: This data is for 1-7 October 2025