Appendix One: list of Corrections' technology or software systems that have been identified as end-of-life, unsupported or requiring urgent replacement since 27 November 2023

Notes for table below:

- Where technology or software systems are deemed end-of-life, unsupported or requiring urgent replacement, Corrections maintains a focus on supporting extensions for the components which maintain security, storage and access.
- For Windows 10 and Medtech32, these initiatives are managed within existing lifecycle and replacement programmes, where costs are absorbed into the wider programme funding. As a result, the individual costs cannot be readily retrieved or isolated, as they include both internal and external components. Identifying specific costs would require significant manual collation and analysis.

System Name	Purpose	Estimated Replacement Cost
Integrated Offender Management System (IOMS)	Core offender management system supporting custodial and community operations	Corrections is not yet in a position to define replacement costs. Corrections has approved investment to ensure IOMS continues to provide the functionality and reliability required.
Integration Platforms (BizTalk 2016)	System-to-system integration across Corrections and partner agencies	Business case under development. Estimated replacement costs are unknown at this stage.
Windows 10	The majority of W10 end user devices have been replaced. A small number of devices (eg projectors) using W10 have extended support in place until those are also moved to W11	Managed within ongoing desktop and software lifecycle upgrade programmes
MedTech32 (Health system)	Manages offender health records and clinical information	Covered under existing replacement programme (costs managed within programme funding)