

**WPQ 43983 (2024) Table One: The proportion of working age main benefit clients in case management as at end of June 2024.**

| As at month end | Client not in case management |        | Clients in case management |        | Total          |
|-----------------|-------------------------------|--------|----------------------------|--------|----------------|
| June 2024       | 321,675                       | 84.45% | 59,214                     | 15.55% | <b>380,889</b> |

**Notes:**

- The table includes working age only (18 to 64 years).
- Main Benefits exclude NZ Superannuation, Veteran's Pension, Non-Beneficiary assistance, Orphan's Benefit and Unsupported Child's Benefit.
- Clients under a case management is based on the client having a case management programme tag and is assigned to a case manager.
- Post-March 2020, a client must have an assigned case manager to be regarded as in case management.
- A client is counted once if they have multiple programme tags.
- To protect confidentiality the Ministry of Social Development uses processes to make it difficult to identify an individual person or entity from published data.
- These data tables have had random rounding to base three applied to all cell counts in the table.
- The impact of applying random rounding is that columns and rows may not add exactly to the given column or row totals.
- The published counts will never differ by more than two counts.

**WPQ 43983 (2024) Table Two: The number of working age main benefit clients in case management and proactively engaged as at end of June 2024**

| As at month end | Clients in case management |        |             |        |        |
|-----------------|----------------------------|--------|-------------|--------|--------|
|                 | Engaged                    |        | Not engaged |        | Total  |
| June 2024       | 19.410                     | 32.78% | 39.807      | 67.22% | 59.214 |

**Notes:**

- The table includes working age only (18 to 64 years).
- Main Benefits exclude NZ Superannuation, Veteran's Pension, Non-Beneficiary assistance, Orphan's Benefit and Unsupported Child's Benefit.
- Clients under a case management is based on the client having a case management programme tag and is assigned to a case manager.
- Post-March 2020, a client must have an assigned case manager to be regarded as in case management.
- Engagement is based on clients in case management and if they were engaged within the QManager appointment system in that month.
- Engagement data is derived from operational data and is subjective to movement over time.
- A client is counted once if they have multiple programme tags.
- To protect confidentiality the Ministry of Social Development uses processes to make it difficult to identify an individual person or entity from published data.
- These data tables have had random rounding to base three applied to all cell counts in the table.
- The impact of applying random rounding is that columns and rows may not add exactly to the given column or row totals.
- The published counts will never differ by more than two counts.