

Table 48398 (2024)

Context - how ACC manages sensitive claims

Victims of sexual abuse or assault are able to access up to 14 hours of one-on-one therapy without having their claim assessed for cover. They can also access social work and whānau support, before having their claim assessed for cover.

Many clients access only this support, while others will proceed to a supported assessment to have cover determined. Clients who do not proceed to a cover decision for their claim can return at any time for further support.

Notes about the data

- Claims are included in these datasets where the claim is flagged as a sensitive claim and is not managed by an accredited employer.
- New claims are counted where a claim is lodged between 27 November 2023 and 11 August 2024 and is not a duplicate claim. A claim may be lodged immediately after a sexual assault or at any later stage.
- Active costs are counted where a payment was made by ACC to a sensitive claim between 27 November 2023 and 11 August 2024. A claim was not necessarily lodged in this time period.
- Costs are exclusive of GST and based on payment date. A payment was not necessarily made in the same month as the service occurred.
- Costs do not include Public Health Acute Services (PHAS) payments. These costs are for treatment in a public hospital during the acute phase of an injury and are covered by bulk payments made by ACC to the Crown. As such, these payments cannot be attributed to individual claims.
- Region is based on the most recently provided residential location of the client. "Area outside Region" includes Chatham Islands Territory and areas outside Territorial Authority, whilst "No Region" denotes where this section has not been completed.
- In the interest of client privacy, claim counts of less than four claims have been displayed as '<4'. Where a total may allow suppressed counts to be derived, further suppression is displayed as '..'.
- This data was extracted 12 August 2024 and may differ if re-run later.

Table 1: Costs paid by ACC for sensitive claims, between 27 November 2023 and 11 August 2024, by client residential region and payment month*Please note: these costs are not necessarily paid directly to clients and may include treatment costs and services provided to clients*

Client Region	Nov-23 (Partial)	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24 (to date)
Northland Region	\$178,070	\$1,139,434	\$761,620	\$1,274,554	\$1,180,513	\$1,724,851	\$1,399,507	\$1,426,944	\$1,501,225	\$504,411
Auckland Region	\$880,466	\$5,960,028	\$3,924,553	\$4,953,757	\$6,412,343	\$7,787,814	\$6,660,970	\$5,312,677	\$7,161,208	\$2,519,049
Waikato Region	\$546,897	\$3,657,937	\$2,190,362	\$3,172,759	\$2,861,133	\$4,646,296	\$3,925,983	\$3,502,863	\$3,841,324	\$1,267,199
Bay of Plenty Region	\$184,593	\$1,849,828	\$1,203,329	\$1,654,355	\$1,684,806	\$2,200,487	\$2,109,265	\$2,038,178	\$1,915,510	\$852,860
Gisborne Region	\$62,465	\$353,859	\$214,756	\$300,317	\$349,686	\$388,707	\$367,878	\$375,584	\$356,489	\$168,363
Hawke's Bay Region	\$199,635	\$1,756,574	\$873,668	\$1,285,661	\$1,553,986	\$1,417,785	\$2,128,770	\$1,912,661	\$1,391,620	\$522,126
Taranaki Region	\$169,195	\$1,037,131	\$764,456	\$1,066,772	\$975,839	\$2,741,753	\$970,504	\$1,115,167	\$2,320,931	\$403,648
Manawatū-Whanganui Region	\$498,945	\$2,227,372	\$1,499,197	\$2,164,308	\$1,710,875	\$2,806,012	\$2,527,699	\$2,118,588	\$2,338,294	\$1,127,537
Wellington Region	\$687,511	\$3,262,285	\$2,535,228	\$3,107,685	\$3,082,597	\$4,680,830	\$4,374,300	\$2,762,326	\$3,668,723	\$1,503,875
Marlborough Region	\$78,486	\$505,980	\$420,543	\$350,324	\$707,391	\$437,228	\$488,146	\$361,538	\$435,038	\$169,371
Tasman Region	\$62,847	\$481,822	\$391,127	\$349,978	\$479,404	\$1,074,784	\$996,288	\$508,746	\$1,014,536	\$239,141
Nelson Region	\$55,181	\$441,184	\$922,255	\$351,941	\$446,392	\$424,950	\$561,206	\$355,481	\$604,746	\$188,391
Canterbury Region	\$757,337	\$5,258,217	\$3,483,732	\$4,530,179	\$5,026,128	\$7,091,839	\$6,103,886	\$4,478,592	\$8,075,441	\$2,048,456
West Coast Region	\$51,158	\$459,922	\$256,869	\$372,296	\$303,967	\$294,771	\$400,221	\$224,191	\$700,068	\$142,698
Otago Region	\$251,896	\$1,860,302	\$1,440,107	\$2,368,760	\$2,447,907	\$2,310,329	\$2,120,004	\$1,923,298	\$2,005,107	\$681,987
Southland Region	\$142,240	\$1,006,985	\$523,427	\$665,421	\$914,433	\$866,240	\$969,050	\$992,008	\$1,976,095	\$289,014
Area Outside Region	\$32	\$3,722	\$1,216	\$186	\$668	\$986	\$2,782	\$88	\$3,261	\$577
No Region	\$214,293	\$1,599,197	\$1,368,930	\$1,932,563	\$1,946,409	\$1,918,183	\$1,336,384	\$1,249,664	\$1,566,965	\$545,561
Total	\$5,021,247	\$32,861,779	\$22,775,372	\$29,901,817	\$32,084,477	\$42,813,847	\$37,442,843	\$30,658,594	\$40,876,582	\$13,174,265

Table 2: New sensitive claims lodged between 27 November 2023 and 11 August 2024, by client residential region and lodgment month*Please note: this does not include where a client has reengaged with services during that period*

Client Region	Nov-23 (partial)	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24 (to date)
Northland Region	9	30	38	39	55	37	47	36	68	14
Auckland Region	53	159	181	251	277	264	293	232	268	79
Waikato Region	20	79	75	120	138	120	148	111	124	40
Bay of Plenty Region	13	68	60	63	73	69	99	75	72	25
Gisborne Region	<4	7	8	12	13	9	10	8	10	<4
Hawke's Bay Region	9	36	32	43	52	31	56	42	49	22
Taranaki Region	9	18	28	29	34	31	40	24	36	9
Manawatū-Whanganui Region	13	32	43	44	47	45	42	39	44	24
Wellington Region	17	73	83	114	98	123	145	84	124	42
Marlborough Region	<4	10	12	11	8	15	16	8	14	6
Tasman Region	<4	12	15	13	14	13	21	11	18	7
Nelson Region	5	16	12	19	13	20	14	15	22	6
Canterbury Region	27	134	136	185	166	177	215	150	219	60
West Coast Region	..	8	5	6	9	4	7	<4	10	<4
Otago Region	13	46	44	75	62	69	75	59	73	16
Southland Region	8	24	17	31	28	24	27	23	26	8
Other / Unknown	8	41	59	50	58	47	72	..	45	21
Total	212	793	848	1,105	1,145	1,098	1,327	964	1,222	382