**Appendix One: Complaints and incident reports received by Corrections which relate to electronic monitoring field services**

| Received Date | Event Date | Event Location | State | Complaint Category | Outcome |
|---|---|---|---|---|---|
| 25 Oct 2022 | 10 Oct 2022 | Hamilton | Closed | Attendance timeliness | This was investigated with no practice or policy breach identified. |
| 15 Nov 2022 | 14 Nov 2022 | | Closed | Professional conduct and communication | This was investigated with no practice or policy breach identified. |
| 13 Jan 2023 | 12 Jan 2023 | | Closed | Professional conduct and communication | This was investigated with no practice or policy breach identified. |
| 6 Jun 2023 | 6 Jun 2023 | | Closed | Professional conduct and communication | This was investigated with no practice or policy breach identified. |
| 1 Sept 2023 | 1 Sept 2023 | | Closed | Professional conduct and communication | This was investigated with no practice or policy breach identified. |
| 25 Sept 2025 | 25 Sept 2025 | | Closed | Professional conduct and communication | An investigation was completed and an employment process was undertaken. |
| 30 Dec 2025 | 24 Dec 2025 | Tauranga | Closed | Professional conduct and communication | An investigation was completed and an employment process was undertaken. |
| 3 Aug 2026 | 26 June 2026 | Dunedin | Open | Misconduct allegation | This is currently under investigation. |

**Table notes:**

- The event location is unavailable for some complaints, as this information was not recorded in the original complaint.