Table 10366 9521 (2026). Health New Zealand's AI machine learning systems and tools, listed by system name, supplier, purpose, contract value, and date of commissioning as at 23 March 2026.

The following AI solutions have been commissioned by Health NZ through the HealthX innovation pipeline:

System name	Supplier	Purpose	Contract value (excl GST)	Date of commissioning
AI ambient scribe	Hendrix Health	The AI scribe securely records a consultation and automatically creates draft clinical notes, referral letters, and follow-up summaries. The doctor reviews and confirms these notes, saving time while making sure important information is accurately captured.	$1,874,500	October 2025
Copilot AI assistant	Microsoft	An AI-powered assistant designed to enhance productivity, streamline workflows, and automate tasks across Microsoft applications like Word, Excel, PowerPoint, and Teams.	$1,016,800	February 2025

The following AI Solutions have been commissioned by Health NZ via Mentally Well

System name	Supplier	Purpose	Contract value (excl GST)	Date of commissioning
Ask Groov	Groov	Groov is a free digital platform combining expert-developed content, digital tools and artificial intelligence (AI) driven support to improve mental wellbeing. As of 28 February 2026, the Groov app has over 200,000 active registered users. Ask Groov uses advanced AI techniques to ensure tips are informed by information developed or approved by Groov's clinical experts meaning the tips given are consistently safe, relevant, and practical.	The existing contract for the Groov app is $1,001,577 for the period 1 July 2025 to 30 June 2026	December 2021
Artificial Intelligence (AI)	Whakarongorau Aotearoa	AI concierge which acts as an empathy-based digital navigator that sits alongside and connects all current service channels. It is designed to integrate with, not	Whakarongorau received time limited funding of	December 2025

navigation platform		replace, existing services such as telehealth lines, chat, and face-to-face support. Once developed, the pilot AI navigation tool will have the capability to support people seeking mental health resources and services through intuitive, culturally informed and clinically safe journeys.	$418,200 from 1 December 2025 to 31 January 2027	
Headstrong youth mental health app	Auckland University	Headstrong is a free app designed to support the mental health and wellbeing of adolescents across New Zealand. The app offers young people evidence-based skills and strategies, presented in a youth-friendly and accessible format to promote mental health, wellbeing, and resilience.	The annualised contract value is $1,001,577 from 1 July 2025 – 30 June 2026	December 2021

Notes:

- Groov and Headstrong have been contracted since 2021 and have added AI features along the way.
- In addition to the new initiatives, some of our suppliers have added AI features.