

Table One: Average wait times for Stats NZ's survey respondent helpline for years ending 30 September 2021 to 30 September 2025

Year ending	Average wait time
30 September 2021	1m 0s
30 September 2022	1m 1s
30 September 2023	39s
30 September 2024	28s
30 September 2025	30s