

WPQ 46385 (2024)**Appendix One: Breakdown of PC.01, IR.07 (allegations against staff) and prisoner health complaints by prison and category in the month of July 2024.****Table notes:**

- Corrections has recently begun publicly releasing detailed information about offender complaints, including context about how different types of complaints are managed and reported. See:
https://www.corrections.govt.nz/resources/statistics/complaints_statistics
- Corrections is progressively centralising different complaint types. Auckland South Corrections Facility, which is managed by Serco, does not record its Allegations Against Staff and Health Complaints in the same centralised systems as Corrections prisons and those records are therefore not captured in the figures below.

Prison	PC.01 Complaints	IR.07 Allegations Against Staff	Prisoner: Health Complaints
Arohata Prison	87	9	0
Auckland Region Women's Corrections Facility	386	66	1
Auckland South Corrections Facility	100	-	-
Auckland Prison	366	87	14
Christchurch Men's Prison	116	28	0
Christchurch Women's Prison	61	10	8
Hawke's Bay Regional Prison	277	18	14
Invercargill Prison	29	3	2
Manawatu Prison	58	26	5
Mt Eden Corrections Facility	352	65	2
Northland Region Corrections Facility	98	18	0
Otago Corrections Facility	174	19	24
Rimutaka Prison	256	38	19
Rolleston Prison	232	23	9
Spring Hill Corrections Facility	373	26	7
Tongariro Prison	19	5	5
Waikeria Prison	67	12	3
Whanganui Prison	81	6	6