

Table 2956 (2026)

2015	One complaint upheld	
2016	One complaint upheld	
2017		0
2018		0
2019		0
2020		0
2021	Employee resigned before investigation could be completed	
2022		0
2023		0
2024		0
2025		0

Notes:

These numbers do not include data from the Reserve Bank for the period 2015 - 2022 as the Reserve Bank did not collect and record this data.

GSFA does not directly employ staff. All executive functions are provided by its joint venture company, Annuitas Management Limited. Responses provided relate to Annuitas experience.