

24798 (2025) Attachment – Changes of all roles between 30 May 2024 and 22 May 2025

Job titles with numbers of staff that decreased		
Job Title	Number at period end	Decreased during period by
Accountant (L1)	7	-1
Analyst (L2)	53	-8
Architect (L1)	3	-1
Business Lifecycle Manager	49	-1
Business Process Specialist	25	-2
Business Support (L1)	4	-1
Business Support (L2)	55	-2
Business Support (L3)	6	-1
Change Analyst (L2)	18	-1
Community Compliance Officer	240	-3
Customer Experience Designer (L1)	4	-1
Customer Service Officer (L1)	1,635	-37
Customer Support Administrator	50	-7
Deputy Commissioner Enterprise Services	0	-1
Deputy Commissioner Policy & Regulatory Stewardship	0	-1
Domain Lead (L1)	31	-2
Domain Specialist (L1)	104	-10
Information Specialist (L1)	8	-2
Information Specialist (L3)	3	-1
Intelligence Leader - Data	0	-1
Intelligence Leader - Intelligence	0	-1
Kaitohutohu (L2)	3	-1
Legislative Counsel (L2)	2	-1
Management Support	14	-1
Payroll Officer	4	-2
Policy Advisor (L3)	21	-3
Project Analyst/Advisor (Secondment)	3	-1
Project Co-ordinator (Secondment)	1	-2
Project Programme Director (Secondment)	0	-1
Project Team Leader (Secondment)	1	-1
Service Leader	8	-1
Solicitor (L2)	40	-3
Tax Counsel Lead	4	-1
Tax Counsel/Tax Specialist (L2)	16	-2
Team Lead (L1)	168	-4
Team Manager Payroll	0	-2
Workplace Support (L1)	11	-2
Total decrease during period		-113
Total at period end		2,591

Job titles with numbers of staff that increased		
Job Title	Number at period end	Increased during period by
Accountant (L2)	24	3
Analyst (L1)	15	5
Architect (L3)	6	4
Change Analyst (L1)	7	1
Commissioner Support	1	1
Customer Compliance Specialist (L1)	237	79
Customer Compliance Specialist (L2)	318	24
Customer Enquiries Assistant	1	1
Customer Segment Leader	6	1
Customer Service Officer (L2)	331	39
Deputy Commissioner Enterprise & Integrity Services	1	1
Deputy Commissioner Policy	1	1
Domain Principal	95	3
Domain Specialist (L2)	170	4
Enterprise Leader	7	2
Group Lead	28	1
Information Specialist (L2)	19	1
Intelligence & Insight Specialist (L3)	14	1
Policy Advisor (L1)	22	6
Policy Lead	10	1
Project Manager (Secondment)	8	3
Project Team Member (Secondment)	53	14
Segment Management Lead	6	1
Service Owner (L1)	32	6
Solicitor (L1)	16	1
Solicitor (L3)	36	1
Tax Counsel/Tax Specialist (L1)	3	1
Tax Counsel/Tax Specialist (L3)	16	1
Team Lead (L2)	75	1
Technical Lead	29	1
Technical Specialist (L1)	26	2
Technical Specialist (L2)	24	1
Technical Specialist (L3)	38	1
Technology Specialist (L2)	48	8
Technology Specialist (L3)	41	6
Total increased in period		227
Total at period end		1,764

Job titles with numbers of staff that did not change	
Job title	Number at period end
Accountant (L3)	12
Architect (L2)	4
Capability & Outcomes Specialist (L2)	2
Chief Tax Counsel	1
Community Compliance Leader	2
Corporate Counsel	1
Corporate Solicitor (L2)	5
Customer Compliance Specialist (L3)	50
Customer Experience Designer (L2)	7
Deputy Commissioner CCSB	1
Deputy Commissioner CCSI	1
Deputy Commissioner Enterprise Design & Integrity	1
Domain Lead (L2)	12
External Relationship Manager	8
Group Leader - Tax Counsel Office	4
Intelligence & Insight Specialist (L1)	21
Intelligence & Insight Specialist (L2)	55
Intelligence Leader - EI&K	1
Kaihautū (L2)	1
Kaihautu Rautaki	1
Legal Services Leader	1
Legislative Counsel (L3)	2
Policy Advisor (L2)	20
Policy Director	3
Privacy Officer	1
Programme Lead	1
Pūkenga	2
Senior Payroll Officer	3
Service Integration & Delivery Manager (L1)	1
Service Integration & Delivery Manager (L2)	3
Service Owner (L2)	5
Strategic Advisor	4
Strategic Policy Advisor	2
Strategy Specialist	4
System Administrator	2
Technology Specialist (L1)	5
Workplace Support (L2)	9
Total at period end	258