

WPQ 32868 (2025). Helen White to the Minister for ACC: How many sensitive claims related to therapy for individuals who have experienced sexual assault have been processed from 27 November 2023 to date, broken down by month?

The below table shows the number of sensitive claims received and number of cover decisions made for sensitive claims, by calendar month since 27 November 2023.

Month	Claims lodged	Cover decisions made
27 to 30 November 2023	211	226
December 2023	784	1,209
January 2024	841	997
February 2024	1,100	1,015
March 2024	1,131	1,149
April 2024	1,093	1,244
May 2024	1,305	1,446
June 2024	953	1,187
July 2024	1,199	1,337
August 2024	1,249	1,323
September 2024	1,174	1,462
October 2024	1,124	1,436
November 2024	1,071	1,605
December 2024	901	1,252
January 2025	881	1,238
February 2025	1,160	1,182
March 2025	1,241	1,408
April 2025	1,067	1,515
May 2025	1,366	1,603
June 2025	1,166	1,438
Total	21,017	25,272

When interpreting this question, “sensitive claims related to therapy for individuals who have experienced sexual assault” has been understood as any sensitive claim that was lodged or that cover was decided on within the month.

Through the Sensitive Claims Service, ACC provides support for anyone in New Zealand who has experienced sexual abuse or assault in New Zealand. Sensitive claims can be lodged by a therapy provider and once a claim has been lodged with ACC, the survivor can access therapy whilst their claim is assessed. You can read more about this here: <https://www.acc.co.nz/im-injured/what-we-cover/support-after-sexual-abuse-and-assault>.

Additional notes:

- Claims lodged counts the number of new claims received to ACC, and doesn't include duplicate claims. This figure also doesn't count re-

engagements - claims in prior periods that were inactive until the client re-engaged with ACC services.

- The volume of cover decisions made can include claims lodged in earlier periods.