

Business	Queue	Average Speed to Answer
Building and Tenancy	v_mbie_TAS	0:00:34
Building and Tenancy	v_btg_Bonds	0:00:38
Building and Tenancy	v_btg_Mediation_Tribunal	0:00:22
Building and Tenancy	v_btg_Tenancy	0:01:26
Building and Tenancy	v_btg_UTA	0:02:09
Building and Tenancy	v_mbie_NZCRS	0:01:13
Building Resource and Markets	v_btg_Building	0:01:49
Business and Consumer	v_cps_Consumer_Protection	0:03:15
Business and Consumer	v_bis_Business.govt	0:03:14
Business and Consumer	v_bis_IPONZ	0:04:56
Corp and Governance	v_mbie_Reception	0:02:53
Customer Design & Innovation	v_mbie_API	0:04:50
Employment Services	v_er_Employment	0:01:56
Employment Services	v_er_Family_Violence	0:01:11
Employment Services	v_er_Migrant_Exploitation	0:00:45
Employment Services	v_er_Paid_Parental_Leave	0:03:30
INZ - Immigration	v_inz_CABLang_Connect	0:01:14
INZ - Immigration	v_inz_Cat_One_DHB	0:00:18
INZ - Immigration	v_inz_Employer_Accreditation	0:00:27
INZ - Immigration	v_inz_ETA	0:02:36
INZ - Immigration	v_inz_Exploitation	0:00:42
INZ - Immigration	v_inz_LIA_Lawyer	0:00:29
INZ - Immigration	v_inz_MEPV	0:02:23
INZ - Immigration	v_inz_Ministers_Priority	0:00:04
INZ - Immigration	v_inz_NZPolice_Check	0:00:16
INZ - Immigration	v_inz_Panel_Doctor	0:04:25
INZ - Immigration	v_inz_Residency	0:03:11
INZ - Immigration	v_inz_Settlement	0:01:59
INZ - Immigration	v_inz_Study	0:02:37
INZ - Immigration	v_inz_Visa_View	0:00:44
INZ - Immigration	v_inz_Visit	0:03:05
INZ - Immigration	v_inz_Work	0:02:31
Market Integrity	v_bis_Business_Register	0:03:12
Market Integrity	v_bis_Companies_Office	0:01:19
Market Integrity	v_bis_Disclose	0:04:13
Market Integrity	v_bis_FSPR	0:04:13
Market Integrity	v_bis_NZBN	0:03:39
Market Integrity	v_bis_PPSR	0:03:05
Market Integrity	v_mbie_Realme	0:01:07
Market Integrity	v_bis_Insolvency	0:02:20
Market Integrity	v_cps_StandardsNZ	0:01:23
Market Integrity	v_cps_Trading_Standards	0:02:18

Market Integrity	v_cps_EWRB	0:00:56
Market Integrity	v_cps_IAA	0:02:54
Market Integrity	v_cps_LBP	0:00:39
Market Integrity	v_cps_MVTR	0:04:42
Market Integrity	v_cps_RSM	0:02:10
NZGP	v_mbie_GETS	0:03:19
Provincial Development Unit	v_mbie_Kanoa	0:06:15
Energy Resource Markets	vq_mbie_v_NZPAM	0:00:33

Note: Data is for the month of October 2023