

Number of Full-Time Employees with “Customs Officer” in their job title, by Business Unit					
Business Unit	31 December 2020	31 December 2021	31 December 2022	31 December 2023	31 December 2024
Border Operations	416.5	497.4	486.0	463.6	447.9
Investigations , Intelligence and Enforcement	236.9	228.8	237.8	231.7	223.8
Maritime	280.5	254.0	54.0	62.1	100.3
Strategic Systems and Service Optimisation	Nil	Nil	Nil	Nil	11.6
Trade, Revenue and Compliance	Nil	Nil	Nil	Nil	132.6
Revenue and Assurance	171.0	131.3	118.6	127.0	Nil
Strategic Business Development	18.7	17.5	19.6	19.4	Nil
Total	1123.6	1129.0	915.9	903.7	916.2

Number of Full-Time Employees with “Customs Officer” in their job title, by Location					
Location	31 December 2020	31 December 2021	31 December 2022	31 December 2023	31 December 2024
Auckland	617.4	646.3	599.6	633.0	622.9
Bay of Islands	27.5	25.0	12.0	5.0	7.0
Bluff	20.0	17.0	Nil	Nil	Nil
Christchurch	138.4	137.0	127.9	125.8	122.7
Dunedin	40.8	36.3	20.2	14.2	17.6
Gisborne	18.0	13.0	1.0	1.0	Nil
Invercargill	Nil	Nil	1.0	1.0	Nil
Napier	30.8	28.4	9.6	10.3	14.5
Nelson	23.0	26.0	9.0	6.0	8.0
New Plymouth	25.0	23.0	8.0	4.0	6.0
Picton	2.5	2.5	Nil	Nil	Nil
Queenstown	20.4	18.7	21.8	24.2	34.2
Tauranga	37.2	34.2	28.6	14.8	21.8
Timaru	17.0	19.0	1.0	1.0	Nil

WPQ 2932 (2025)

Wellington	82.6	88.6	74.3	62.4	61.5
Whangarei	23.0	14.0	2.0	1.0	Nil
Total	1123.6	1129.0	915.9	903.7	916.2