

33844 (2025)

Tamatha Paul to the Minister of Housing: How many investigations into breaches of the Residential Tenancies Act have the Tenancy Compliance and Investigations Team undertaken in each year since 2017 that identified breaches, broken down by whether the investigation was proactive, the result of a complaint, or triggered for some other reason?

Tenancy Services Response:

Please refer to the tables below.

TIKA

Year	Complaint	Proactive	Total
2017	230	48	278
2018	99	46	145
2019	162	507	669
2020	158	504	662
2021	108	518	626
2022	171	921	1092
2023	210	756	966
2024	142	677	819
2025	39	238	277
Grand Total	1013	4149	5162

Notes:

- This data comes from two sources: the current TCIT database called TIKA, and an older Excel spreadsheet used between July 2016 and April 2019.
- The data set includes all cases received between 1 January 2017 and 30 June 2025 which have subsequently been closed or closed with compliance monitoring. Not all cases received in 2025 have been closed which accounts for the lower number of breaches recorded for 2025.