

Table 2593 (2026)

Year	Number
2015	1
2016	0
2017	0
2018	0
2019	0
2020	0
2021	2
2022	1
2023	2
2024	2
2025	3

Notes:

These numbers do not include data from the Reserve Bank for the period 2015 - 2022 as the Reserve Bank did not collect and record this data.

GSFA does not directly employ staff. All executive functions are provided by its joint venture company, Annuitas Management Limited. Responses provided relate to Annuitas experience.

As noted in the information provided at WQ 2218 (2026), two complaints were referred to external investigators. The allegations were not upheld.