

23604, Hon Willow-Jean Prime

How many newsletters has the Crown Response Unit/Office sent to survivors of abuse in care since 1 January 2024, listed by title and number of people distributed to?

The Crown Response Unit, as it was then, established a subscriber based pānui newsletter in December 2022 to issue as and when there were updates on the Crown response to the Royal Commission. The subscriber database has grown from zero to 356 people over the last three years. Pānui newsletters are also translated into alternate formats and these are posted on the [Crown Response Office website](#).

Since 1 January 2024, 18 newsletters have been issued via email and post. The breakdown is as follows:

Date	Title	Number of people on the database
26 March 2024	Update on Royal Commission's extension and the Crown Response Work Programme	178 (email), 11 postal
16 May 2024	Records project update and Ministerial Group established	184 (email), 11 postal
27 June 2024	Update on the delivery of the Royal Commission's final report and when it will be public	186 (email), 11 postal
10 July 2024	Whanaketia – through pain and trauma from darkness to light	187 (email), 11 postal
11 July 2024	Survivors invited to help design new alternative dispute resolution processes at Ministry of Education	187 (email), 11 postal
24 July 2024	Whanaketia - The Royal Commission's Report is now published	194 (email), 12 postal
25 July 2024	Pānui with links to Government statements following release of Whanaketia	194 (email), 12 postal
14 August 2024	Urgent payments for terminally ill Lake Alice survivors and records support for survivors	201 (email), 15 postal
5 September 2024	Update on response to recommendations from Royal Commission	212 (email), 14 postal
11 September 2024	Register to attend a concurrent event - updated	218 (email), 14 postal
22 October 2024	Livestream and programme overview of the public apology to survivors of abuse in care	287 (email), 19 postal
7 November 2024	Programme for the livestream of the public apology	289 (email), 19 postal
19 November 2024	Submissions now open for the Responding to Abuse in Care Legislation Amendment Bill	293(email), 19 postal

21 November 2024	<u>Proactive release of information about Abuse in Care Legislation Amendment Bill</u>	293 (email), 20 postal
18 December 2024	<u>About torture redress, Crown Response Office and Xmas shutdown</u>	305 (email), 20 postal
23 January 2025	<u>Have your say on care records</u>	308 (email), 20 postal
19 February 2025	<u>Update about a survivor focused fund and proactive release of information on Lake Alice redress</u>	311 (email), 20 postal
9 May 2025	<u>Update about improvements to the redress and care safety system</u>	334 (email), 22 postal