

WPQ 62436 (2024) Table One: Average and median time, in working days, for Review of Decisions resolved prior to a Benefit Review Committee (BRC), and top ten percentile

Financial year	Number of Review of Decisions resolved prior to a BRC	Number overturned prior to a BRC (proportional percentage)	Average time to resolve (working days)	Median time to resolve (working days)	Top 10 percentile (working days)
2021/22	4,407	1,352 (31%)	65	18	22.6
2022/23	5,024	1,502 (30%)	74	28	29.6
2023/24	6,188	1,727 (28%)	74	25	37.5

Notes:

- The data in the table represents cases resolved in each financial year from 1 July 2021 to 30 June 2024.
- These are average processing times, by working day, during each financial year.

WPQ 62436 (2024) Table Two: A breakdown of the decisions overturned prior to a Benefits Review Committee, by financial year and assistance type

Assistance reviewed	2021/22	2022/23	2023/24
Accommodation Supplement	91	90	113
Advance Payments	176	193	241
Child Disability Allowance	19	15	19
Childcare Subsidy	129	127	147
Community Services Card	14	18	17
Covid-19 Bubble Stranded Overseas > 26 weeks	6	15	0
COVID-19 Income Relief Payment Programme	7		
COVID-19 New Zealanders Stranded Overseas Support Programme	3	0	
Covid-19 Stranded Overseas > 26 weeks	10	41	0
Disability Allowance	58	88	76
DPB Sole Parent	21	3	0
Emergency Benefit	17	13	19
Emergency Maintenance Allowance	4	0	
Employment and Work Readiness Assistance Programme	10	13	13
EW RAP - education and employment-related training	0		0
EW RAP - job search assistance employment placement in-work s	0	0	3
EW RAP - self-employment	0	0	
EW RAP - transition into employment	10	12	11
EW RAP - wage subsidies	0		
EW RAP - work confidence and motivation assistance			3
Funeral Grant	9	21	18
Homehelp			0
Housing	69	72	95
Housing - Support Products	0	10	22
Housing - Tenancy Review			3
Invalids Benefit		0	
Jobseeker Support Deferred	36	42	54
Jobseeker Support Full Time Work Obligations	123	136	140
Jobseeker Support Part Time Work Obligations	5	3	10
Jobseeker Support Student Hardship	10	19	12
Living Alone Payment	8	8	3
New Employment Transition Grant	0		
New Zealand Super	123	156	228
Non Beneficiary	10	11	6
Orphans Benefit	0	0	
Oscar Subsidy	38	28	52
Other	17	24	24
Recoverable Assistance Payment	21	29	23
Residential Care Subsidy	6	7	5
Residential Support Services	0	0	
Seasonal Work Assistance		0	
Sickness Benefit	0		

Sole Parent Support	45	31	27
Sole Parent Support Part Time Work Obligations	6	7	7
Sole Parent Support Work Preparation			6
Special Benefit	0	0	3
Special Disability Allowance			0
Special Needs Grant	54	60	101
Supported Living Payment	48	57	53
Supported Living Payment Caring For	12	8	15
Temporary Additional Support	35	41	42
Training Incentive Allowance	10	10	21
Transition to work payment	5	7	3
Unemployment Benefit			0
Unsupported Childs Benefit	30	40	36
Unsupported Childs Benefit - SNG	0		
Veterans Pension		0	0
Winter Energy Payment		0	5
Work Start Grant	0		3
Young Parent Payment	5	8	3
Youth Payment	36	25	33
Total	1,352	1,502	1,727

Notes:

- Any values under three are rounded to zero.
- The impact of applying random rounding is that columns may not add exactly to the given column totals.
- EWRAP refers to the Employment and Work Readiness Assistance Programme.