LEADERSHIP OVERVIEW

Tumu Whakarae
Chief Executive

DCE Tamariki and Whānau Services

Purpose: Provides social work and support services to tamariki and whānau so that they receive the right service, at the right place, at the right time. These services span care and protection, caregiver, adoptions, international casework, disability and specialist high needs and community engagement.

Functions:

National and regional operations
- Care and Protection
- Caregiver Recruitment and Support
- Regional provider engagement

Health and Clinical Services
- Specialist Services
- High Needs Services
- High and Complex Needs - Interagency

Operations Delivery and Enablement
- National Contact Centre
- National Support Services
- Adoptions and International Casework
- International Child Protection

Office of the DCE

DCE Youth Justice Services and Residential Care

Purpose: Provides social work and support services to rangatahi and whānau. Ensures that every tamariki and rangatahi who come into our care in residences and homes, leave feeling the experience has positively changed the course of their life. This includes engaging with rangatahi and whānau to prevent offending and reduce re-offending, the quality and standard of the facilities provided for tamariki and rangatahi, as well as the experiences provided to support tamariki and rangatahi transition back to whānau into the community.

Functions:

National and regional operations
- Youth Justice services

Residences and Community Homes
- Youth Justice Residences
- Care & Protection Residences
- Family and Community Homes
- Operations

Office of the DCE

Chief Social Worker and DCE Professional Practice

Purpose: Provides a single point of leadership for frontline practice and professional development that supports kaimahi to deliver high-quality services. In an ever-changing environment our practice must continue to adapt and improve so that we meet the needs of tamariki, rangatahi and whānau. whilst ensuring we consistently deliver on our core practice standards.

Functions:

Deputy Chief Social Worker
- Social work advocacy and perspectives

Practice
- Practice Development
- Regional Practice Quality
- Practice Enablers (FTSU)

Quality Practice Improvement
- Care Practice Standards and Assurance
- Quality Practice Improvement Methodology and Insights

Professional Learning and Development
- Learning design and facilitation for all professional practice frontline kaimahi

Office of the Chief Social Worker and DCE

DCE Enabling Communities and Investment

Purpose: Leads and connects our investment approach to the needs of tamariki, rangatahi and whānau.

Functions:

Māori, Partnerships and Communities
- Transition Support Services
- Māori, Partnerships and Communities (Whānau Care)
- Service Design
- Sector Engagement
- Te Aorerekura *(Interim to Feb 2025)*

Voices
- Disability
- Pacific
- Insights and Engagement

Commissioning and Investment
- Planning, Funding and Procurement
- Commissioning
- Contracts
- Contract Monitoring and Compliance

Office of the DCE

DCE System Leadership

Purpose: Provides the core functions that enables Oranga Tamariki to lead internally and externally across the children's system. Collects and provides insights for evidence-based decision-making, leads the development of policy advice and changes to legislation, provides legal advice, manages our strategy, performance and governance frameworks, as well as external reviews and responses to information requests.

Functions:

System, Policy and Governance
- Policy
- Governance
- Children's System

Strategy, Insights and Performance
- Data
- Insights
- Strategy, Planning and Performance
- Social Impact and Research

Legal

External Monitoring and Reviews
- External Monitoring & Reviews
- Feedback and Complaints
- Advisory Board Secretariat

Public Information and Ministerial Services
- Ministerial Services
- Customer Information Requests
- Information Management

Office of the DCE

DCE People, Culture and Enabling Services

Purpose: Develops our people capability and organisational culture, and delivers high quality enabling services that equip and support Oranga Tamariki to perform at its best.

Functions:
- Finance
- Technology and Digital Channels
- Cultural Programmes
- People and High Performance
- Health, Safety and Security
- Infrastructure
- Enterprise Portfolio Management Office

Office of the DCE

General Manager Office of the Chief Executive

Purpose: Supports the Chief Executive in the service of tamariki, rangatahi and whānau. Coordinates the flow of advice and information to and from the Chief Executive, and manages the relationship with the Minister's Office. Provides communications, media, risk and internal assurance, and specialist Māori cultural advice.

Functions:
- Tumu Tikanga
- CE Office advisory services
- Communications and Media
- Private Secretaries
- Risk and Internal Assurance

OUT OF SCOPE

Director Crown Secretariat

Purpose: Leads and coordinates the Crown's response to the Abuse in Care Royal Commission of Inquiry. Coordinates the supply of information from government agencies and develops frameworks and templates for agency responses on specific issues.

Functions:
- Crown Secretariat for Abuse in Care Inquiry team

LEGEND: DCE position and member of Executive Leadership Team